

# PRIVATE RV PARKS AND CAMPGROUND GUIDELINES



Illinois  
Department of Commerce  
& Economic Opportunity  
JB Pritzker, Governor

## RESTORE ILLINOIS

A Public Health Approach To Safely Reopen Our State

### PART OF PHASE 3 OF RESTORE ILLINOIS PLAN

APPLICABLE TO EACH REGION UPON TRANSITION TO PHASE III | ISSUED ON MAY 28, 2020

The Recovery Phase of the Restore Illinois public health approach to reopening the Illinois economy includes returning people to work, businesses reopening and group gatherings of 10 or fewer. We must all continue to social distance, frequently wash our hands and cover our faces to maintain progress in overcoming COVID-19.

#### This document is applicable to businesses that meet the following criteria:

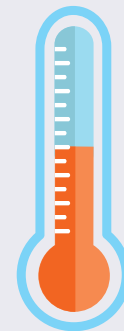
- Customer-facing establishments primarily engaged in providing recreational camping services. See IDNR's [camping guidelines](#) for public campsites.
- These guidelines apply to private sites only.
  - i. Examples of campground businesses include (non-exhaustive): campgrounds and RV Parks.
- During Phase III, tent camping, cabin rental, and RV/Camper facilities and parks are permitted to be open. No group or youth camps will be permitted. Pursuant to the Governor's Executive Order, gatherings of up to ten people are permitted, although smaller groups are encouraged. If the private park and campground sets a lower limit, this limit will be applied.
- Campground facilities licensed to serve food may do so for curb-side pickup or delivery or outdoor dining consistent with DCEO guidelines; indoor on-site consumption is not permitted.

#### Uniform guidelines across businesses, industries and nonprofits within the State of Illinois:

## GENERAL HEALTH

### i. Minimum guidelines

1. All employees who can work from home should continue to do so
2. Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred). Exceptions may be made where accommodations are appropriate – see [IDHR's guidance](#).
3. Social distance of at least 6-ft. should be maintained between non-household individuals unless participating in activities permitted under Phase III guidelines
4. Employer should provide hand washing capability or sanitizer to employees and if applicable, customers
5. Frequent hand washing by employees, and an adequate supply of soap/ paper towels and/or disinfectant/ hand sanitizer should be available



## HR AND TRAVEL POLICIES

### i. Minimum guidelines

1. All employees should complete health and safety training related to COVID-19 when initially returning to work. Resources to design
2. Employers should continue to limit all non-essential business travel
  - a. If employee must travel, employee should follow CDC considerations to protect themselves and others during trip
3. Employees shall not report to, or be allowed to remain at, work if sick or symptomatic (with cough, shortness of breath or difficulty breathing, fever of 100.4 degrees or above, chills, muscle pain, headache, sore throat, new loss of taste or smell, or other [CDC-identified symptoms](#)), and sick or symptomatic employees should be encouraged to seek a COVID-19 test at a state or local government testing center, healthcare center or other testing locations



### ii. Encouraged best practices

1. Provide reasonable accommodation for COVID-19-vulnerable employees, including but not limited to work from home (if feasible), reduced contact with others, use of barriers to ensure minimum distance between others whenever feasible or other accommodations that reduce chances of exposure

## HEALTH MONITORING

### i. Minimum guidelines

1. All Employers should make temperature checks available for employees and encourage their use. Employers should post information about the symptoms of COVID-19 in order to allow employees to self-assess whether they have any symptoms and should consider going home
2. All employers should have a wellness screening program. Resources outlining screening best practices are posted on the DCEO Restore Illinois guidelines website
  - a. Employer should conduct in-person screening of employees upon entry into workplace and mid-shift screening to verify no presence of COVID-19 symptoms
3. If employee does contract COVID-19, they should remain isolated at home for a minimum of 5 days after symptom onset and can be released after feverless and feeling well (without fever-reducing medication) for at least 72 hours OR has 2 negative COVID-19 tests in a row, with testing done at least 24 hours apart
4. If an employee or guest is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting should be performed according to CDC guidelines
5. If a registered guest is experiencing symptoms of COVID-19, they should not stay at the premises.
6. Where appropriate, notify employees who have been exposed.
7. Any employee who has had close contact<sup>1</sup> with co-worker or any other person who is diagnosed with COVID-19 should quarantine for 14 days after the last/most recent contact with the infectious individual and should seek a COVID-19 test at a state or local government testing center, healthcare center or other testing locations. All other employees should be alert for symptoms by watching for fever, cough, or shortness of breath and taking temperature if symptoms develop



<sup>1</sup> Close contacts include household contacts, intimate contacts, or contacts within 6-ft. for 15 minutes or longer unless wearing N95 mask during period of contact.

**Guidelines specific to campgrounds:****PHYSICAL WORKSPACE****i. Minimum guidelines**

1. Operator should display signage at entry with face covering guidelines, social distancing guidelines, and cleaning protocols, in multiple languages as needed
2. Operator should provide regular communication to employees and guests on COVID and any updates on campground policies via the website and/or social media channels
3. Clubhouse, playgrounds, pools, and any other communal gathering places should be closed
  - a. Limited showers and restrooms may be made available but should be cleaned and sanitized regularly
4. Use of picnic tables should be limited to the single group occupying a campsite; groups should not sit together
5. Campfires limited to that the single group occupying a campsite
6. Minimize face-to-face employee and customer interaction at onsite retail stores and during registration
7. Any activities that cannot be done at a social distance (e.g. sports, boating) should only be done with people within the single group occupying the campsite
8. Campsites should only accommodate the single group of registered guests to that campsite
9. Water fountains, except for touchless water bottle refill stations, should be made unavailable for use (e.g. turned off, covered, area blocked)

**ii. Encouraged best practices**

1. Operator should display visual markers 6-ft. apart at customer queue points
2. Operator will be required to sanitize or wash their hands after any transaction
3. Reservations, check-in and check-out process should be contact free. All walk-in campers are encouraged to have exact change or a check for the payment of their campsite at the time of arrival.
4. All group and event activities should be cancelled
5. To ensure proper social distancing, operators must ensure that the sites are least 30 feet apart between groups.
6. Consider securing the entrance to your campground to limit and/or restrict access to registered guests only
7. Guests should be responsible for placing their own garbage into a commercial dumpster provided by campground management
8. If practical, operator should install impermeable barrier between employee and customer at onsite retail stores and registration
9. If practical, operator should implement contactless and receipt-less transactions (e.g. online payment and registration)
10. Where building management practices allow, increase air turnover rates in occupied spaces and increase outside make-up air to the maximum extent practical

## DISINFECTING/CLEANING PROCEDURES

### i. Minimum guidelines

1. Cleaning and disinfecting of premises should be conducted in compliance with [CDC protocols](#) on weekly basis
2. Clean and disinfect common areas (e.g., restrooms, guest check-in area) and surfaces which are touched by multiple people (e.g., entry/exit doorknobs, stair railings) frequently. High-traffic areas such as restrooms and showers should be cleaned and checked at least twice daily.
3. Bathers are encouraged to bring their own footwear to avoid direct contact with the floor
4. Limited re-opening of concession amenities. Restaurants can only open for carry out and limited outdoor seating for patrons
5. Registered guests that have self-contained restroom in their camper or RV are encouraged to use it for their use and not use common facility restrooms
6. Operator should thoroughly sanitize all rental equipment before and after use by a customer
  - a. Any equipment that cannot be sanitized should not be made available for renting
7. An adequate supply of soap, disinfectant, hand sanitizer, and paper towels must be available in bathrooms and shower houses



## STAFFING AND ATTENDANCE

### i. Minimum guidelines

8. Operator should limit the occupancy of common areas/ break rooms to allow for social distancing of 6-ft or greater by removing/decommissioning furniture or staggering break times
9. Group sizes should be limited to no more than 10 people with social distancing.
  - a. Multiple groups permitted at once as long as 1) facilities allow for social distancing of guests and employees, 2) 30-ft of distancing is maintained between groups, and 3) areas for each group are clearly marked to discourage interaction between groups

### ii. Encouraged best practices

1. Stagger shift start and end times to minimize congregation of employees during changeovers



## EXTERNAL INTERACTIONS

### i. Minimum guidelines

1. If practical, before allowing external supplier or non-customer visitor to enter, or while requiring them to wait in a designated area, operator should ask whether external supplier or non-customer visitor is currently exhibiting COVID-19 symptoms
  - a. If practical, operator should take external supplier or non-customer visitor temperature using thermometer (infrared / thermal cameras preferred, touchless thermometers permitted)
2. Suppliers and non-customer visitors should wear face coverings over their nose and mouth when entering premises (exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering). Exceptions may be made where accommodations are appropriate – see IDHR's guidance.



### ii. Encouraged best practices

1. Limit contact between external suppliers and employees

## CUSTOMER BEHAVIORS

### i. Minimum guidelines

1. Reservations encouraged
2. Before allowing entrance, campground employees should ask whether guests are currently exhibiting COVID-19 symptoms. If a guest does have symptoms, they should wait to enter premises until they have had no fever for at least 72 hours, other symptoms have improved, and at least 10 days have passed since their symptoms first appeared
3. Customers should arrive at the campground prepared with hand sanitizers, face masks, cleaners, food, water, games, tools and equipment from home to limit the need to visit retail stores or other public places
4. Parties, festivals, sporting events and other activities that encourage people to congregate are prohibited
5. Customers should not host or attend gatherings with people outside their single group occupying the campsite (e.g., outdoor cookouts, campfire gatherings)

### ii. Encouraged best practices

1. Customers wear face coverings over their nose and mouth when in the presence of others (exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering)
2. Customers frequently wash hands or use sanitizer
3. Customers avoid the use of shared amenities (e.g. public bathrooms, shower houses, rental equipment, picnic tables and benches)
4. If use cannot be avoided, customers wash or sanitize hands before and after using shared amenities



**If you have questions or need additional support:  
Please call our hotline at 1-800-252-2923  
or e-mail us at [ceo.support@illinois.gov](mailto:ceo.support@illinois.gov)  
or return to [illinois.gov/businessguidelines](https://illinois.gov/businessguidelines)**